

La Maison de Campagne Self catering accommodation

## **TERMS AND CONDITIONS:**

- 1. Sonya Davda, trading as La Maison de Campagne, hereinafter called "the Owner", is the proprietor of this business. In all circumstances the Contract of Letting is between the guest ("the Guest") and the Owner.
- 2. The Owner is solely responsible for providing the accommodation and for the safety of all Guests and/or his/her invitees (jointly known as "the Holidaymakers"). The Owner accepts no responsibility for matters over which the Owner has no control, except to the extent such personal injury is caused by the negligence or wilful default of the Owner. The owner has full business insurance suitable for the provision of accommodation to Holidaymakers.
- 3. This agreement is made on the basis that the property ("the Property") is to be occupied by the holidaymakers for a holiday as mentioned in the Housing Act 1988 Schedule 1 paragraph 9 and the Holidaymakers acknowledge that the tenancy granted by this agreement is not an assured tenancy and that no statutory periodic tenancy will arise when it ends.
- 4. Bookings cannot be accepted from persons under 18 years of age.
- 5. Full cost of accommodation must accompany the booking application.
- 6. Holidaymakers are recommended to have a travel insurance.
- 7. In the event of the accommodation becoming unavailable (such as fire or flooding), the Owner will refund all monies paid or a proportion in the case of curtailment. The Owner cannot, however pay any compensation or expenses as a consequence of such an event.
- 8. A Guest requiring a booking to be altered once the booking has been confirmed will be charged £20.00 if a revised confirmation is required.
- 9. Holidaymakers must abide by the following rules:

Not to **smoke** in the property

Remove **outdoor footwear** to protect flooring and rugs

Keep the **level of noise** low at all times, especially after 10:00 pm. Not to wash or dry clothes after 10:00 pm

Not to burn **candles** in the property.

To read the **guide** available in the property, including Health and Safety instructions.

Not to bring **pets** to the property.

10. Cancellation charges: 100% if cancelled three weeks or less before the date of arrival;

No cancellation charges will be incurred if guests cancel their booking giving over three weeks notice to the owner.

- 10.1.Special conditions Covid-19. If guests are prevented from taking up their booking due to Lockdowns imposed by local Government, meaning travel is restricted then either a full refund is given or guests may amend their dates, subject to availability.
- 11. The Holidaymakers right to occupy the Property may be forfeited without compensation if :-
- 1. More people than declared at the time of booking attempt to take up occupation.
- 2. Overnight guests are entertained without the Owner's express permission.
- 3. Any activity is undertaken which is illegal, or may cause unreasonable damage, noise, behaviour or disturbance.
- 13. The Holidaymakers shall keep the Property and all furniture, fixtures, fittings and effects in or on the Property in the same state of repair as at the commencement of the holiday, and shall leave the Property tidy. The Holidaymaker must report and pay to the Owner the cost of any damage or breakages made during their holiday occupancy. The Owners reserve the right to make a charge where guests have contravened an Owner's request for their property to be smoke free.

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